

Noel Leeming – Discovering Passionate Experts

A GATEWAY PROGRAMME



Retail is an exciting career choice with loads of possibilities – from customer experience, tech expertise, merchandising, marketing, running a store, to management at head office.

Noel Leeming – Discovering Passionate Experts is a gateway programme that gives students a chance to get valuable work experience in retail and help make the move from school into a career.

Students will gain credits that can be used towards a nationally recognised New Zealand Certificate in Retail. They'll be supported all the way and learn important skills in line with industry standards including: effective communication; personal presentation; product knowledge, technology expertise and teamwork.

How it works

Students will receive a placement with Noel Leeming and will be fully supported by a dedicated Schools Transitions Advisor who works with store management to make sure they get an all-round understanding of the world of retail. Students will be supplied with learning resources, clear development plans and support from the Schools Transitions Advisor who will keep their school up to date. Students' work will be assessed by ServiceIQ.

Benefits for students

- ▶ Get an introduction to an exciting career in retail.
- ▶ Gain credits towards a nationally recognised qualification.
- ▶ Get real experience in a real workplace.
- ▶ Enjoy the camaraderie from working as part of a team.
- ▶ Learn great industry skills and knowledge essential for a retail career.
- ▶ Learn in a fully supportive environment.

This successful programme is a partnership between ServiceIQ and Noel Leeming.

TALK TO US

ServiceIQ

For more information
please contact ServiceIQ:
0800 863 693
schools@ServiceIQ.org.nz

ServiceIQ.org.nz

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Programme details

- ▶ Gateway model – one day per week for 10 weeks.
- ▶ Work hours will be in alignment with a realistic working environment for the retail industry and at the discretion of Noel Leeming and ServiceIQ.
- ▶ It costs \$500 +GST per student and results in a Noel Leeming – Discovering Passionate Experts certificate. The certificate is made up of a set menu of credits (see below) which can be used towards a New Zealand Certificate in Retail.
- ▶ Store to provide student with shirt and name badge. Student must provide their own black pants and covered in black shoes.

Menu

Unit	Title	Level	Credits
9681	Contribute within a team or group which has an objective	3	3
27927	Apply health, safety and security practices to a work role in a service delivery workplace	3	5
27929	Apply standard operating procedures and the code of conduct to a work role in a service delivery workplace	3	5
11817	Serve customers face to face in a wide range of contexts	3	4
11097	Listen actively to gain information in an interactive situation	3	3
Total Credits			20

Why ServiceIQ?

ServiceIQ is a business division of Te Pūkenga – New Zealand Institute of Skills and Technology. We are the training partner for the retail sector and many others in the service industry. We help hundreds of businesses succeed by growing their talent, and we help young New Zealand students get a head-start with skills they need for a satisfying career and employment in the service industry.

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