

## School 2 Career

### Healthy Futures

# A STUDENT EXPERIENCE PROGRAMME



**Pharmacy retail is a vital part of Aotearoa's health system. Every day, right across the country, the dedicated and caring people working in pharmacy retail are helping their fellow Kiwis. Whether it's advice on a health issue that is worrying someone, supplying a key medicine they need, or finding a special gift for a loved one, the people working in our pharmacies are there to help. A career in pharmacy retail offers huge choice, a lifetime of possibilities, and healthy futures for customers and staff too.**

Healthy Futures is a Retail Gateway programme that gives students a chance to get valuable work experience in pharmacy retail. They will gain skills, knowledge and experience that will give them a career head start in pharmacy or any other retail environment and help them move from school into a career. They'll also be involved in an industry that is all about helping everyone get or stay healthy.

Students will gain credits that can be used towards a nationally recognised New Zealand Certificate in Retail. They'll be supported all the way and learn important skills in line with industry standards including: serve customers face to face; product knowledge and information; sale of goods and services legislation; understanding theft and fraud in retail; and workplace health and safety.

## How it works

Students will receive a placement with a Green Cross Health Unichem or Life Pharmacy. They will be fully supported by a dedicated Schools Transitions Advisor who works with store management to make sure they get an all-round understanding of the world of retail. Students will be supplied with learning resources, clear development plans and support from the Schools Transitions Advisor who will keep their school up to date. Students' work will be assessed by ServiceIQ.

## Benefits for students

- ▶ Get an introduction to an exciting career in pharmacy retail.
- ▶ Enjoy the camaraderie of working as part of a team.
- ▶ Gain credits towards a nationally recognised qualification.
- ▶ Learn great industry skills and knowledge essential for a healthy future in pharmacy or any retail.
- ▶ Get real experience in a real workplace.
- ▶ Learn in a fully supportive environment.

This successful programme is a partnership between ServiceIQ and Green Cross Health.

## Programme details

Student Experience Programme – one day per week for eight weeks.

Work hours will be in alignment with a realistic working environment for the retail industry and at the discretion of Green Cross Health and ServiceIQ and includes a holiday programme – eight days over the school holiday period.

It costs \$500 +GST per student and results in a Healthy Futures certificate. The certificate is made up of a set menu of credits (see below) which can be used towards a New Zealand Certificate in Retail.

Students will need to wear their own black shirt, black pants or skirt, and black covered shoes. Store will provide the student with a name badge.

## Menu

Unit	Title	Level	Credits
11817	Serve customers face to face in a wide range of contexts	3	4
11968	Demonstrate and apply knowledge of legislation applicable to sale of good and services	2	4
11971	Use safe work practices in a retail environment under supervision	2	3
24997	Demonstrate knowledge of theft and fraud in a retail or distribution environment	2	5
28301	Demonstrate knowledge of products and product information in a retail environment	2	5
<b>Total Credits</b>			<b>21</b>

## Why ServiceIQ?

ServiceIQ is a business division of Te Pūkenga – New Zealand Institute of Skills and Technology. We are the training partner for retail and many other service sectors. We help hundreds of businesses succeed by growing their talent, and we help young New Zealand students get a head-start with skills they need for a satisfying career and employment in the service industry.

### TALK TO US

For more information please contact ServiceIQ:  
0800 863 693 ▲ [schools@ServiceIQ.org.nz](mailto:schools@ServiceIQ.org.nz)

**ServiceIQ**



**Healthy Futures**  
Student Experience Programme

*life* Pharmacy

**Unichem**+