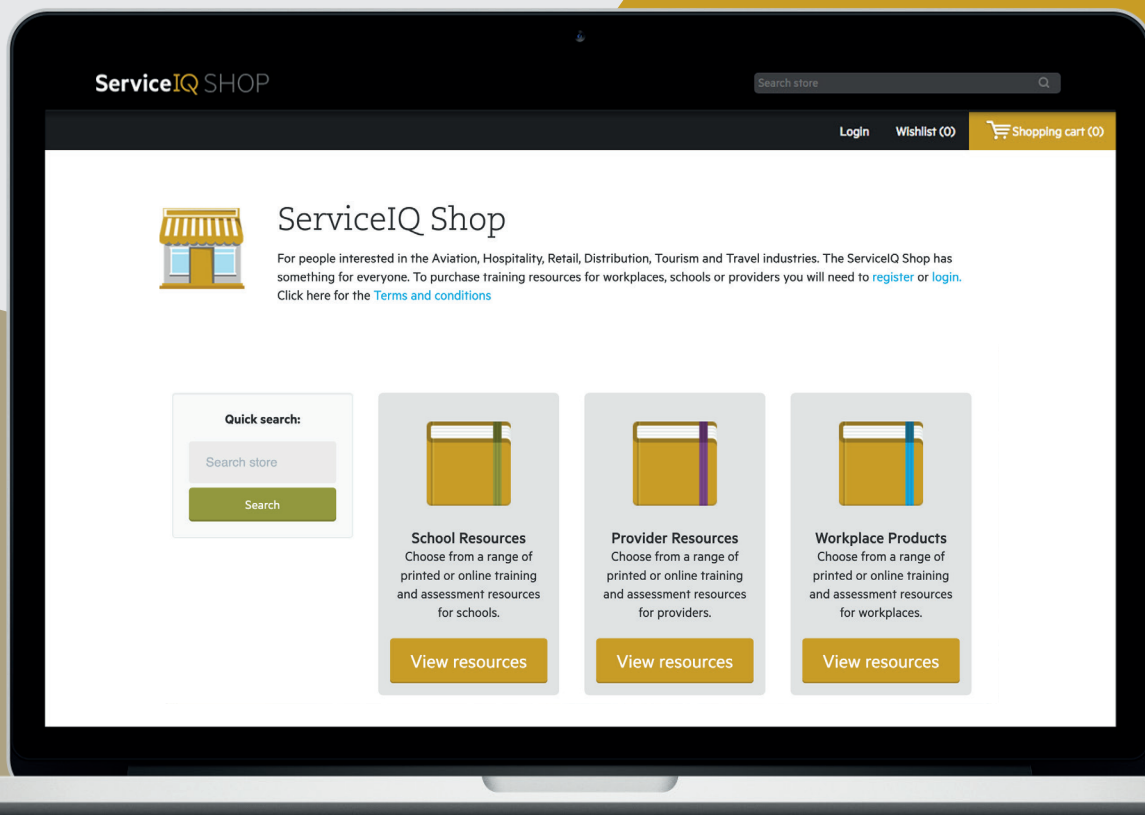


Online Shop Guide



Contents

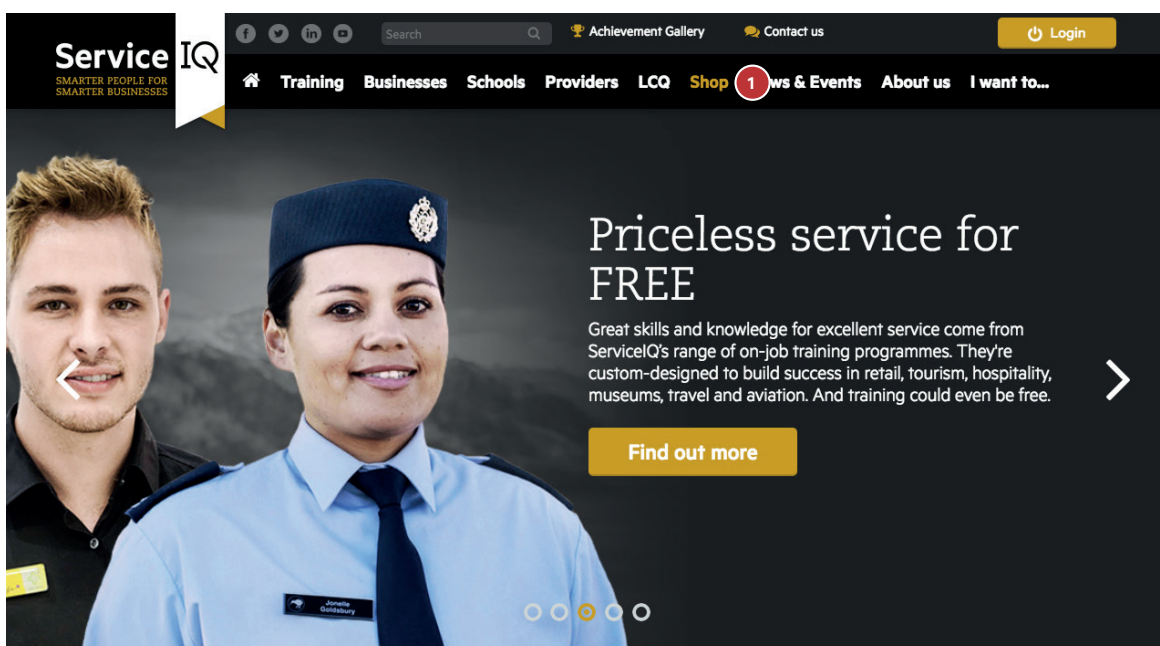
Your online account	1
How to access the ServiceIQ Shop	1
How to log in to your account	2
Search tips	3
How to access the assessment guides and other digital products.....	5

Your online account

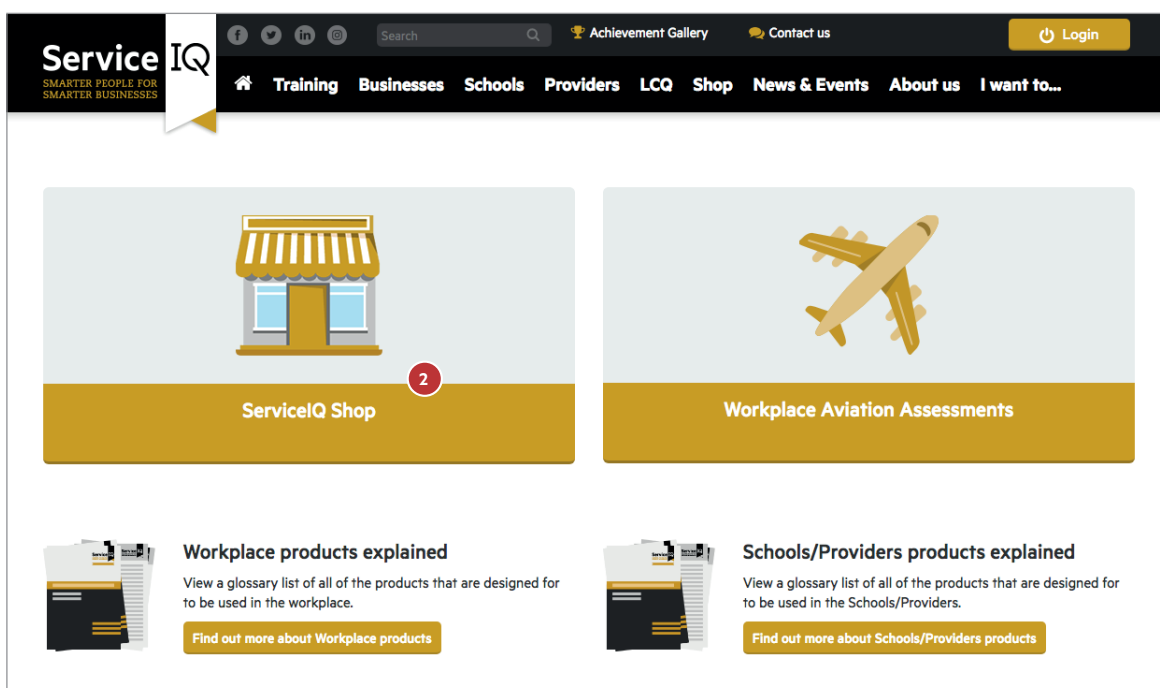
To purchase products from the ServiceIQ Shop you must first have an online account with us. If you don't have an online account with us, you will need to set one up. To set up an account simply contact us at intel@serviceiq.org.nz.

How to access the ServiceIQ Shop

1. To access our ServiceIQ Shop, simply go to our website www.serviceiq.org.nz and click on 'Shop' **1** in the top menu bar.

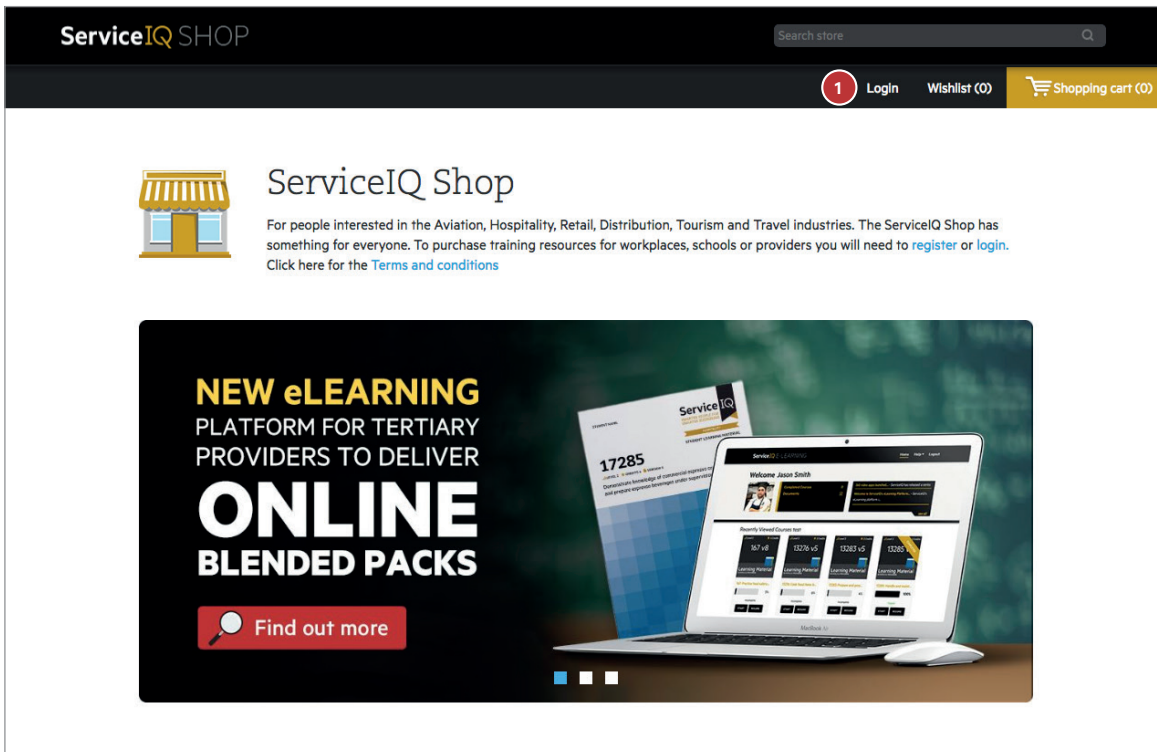


2. Click on 'ServiceIQ Shop' **2**

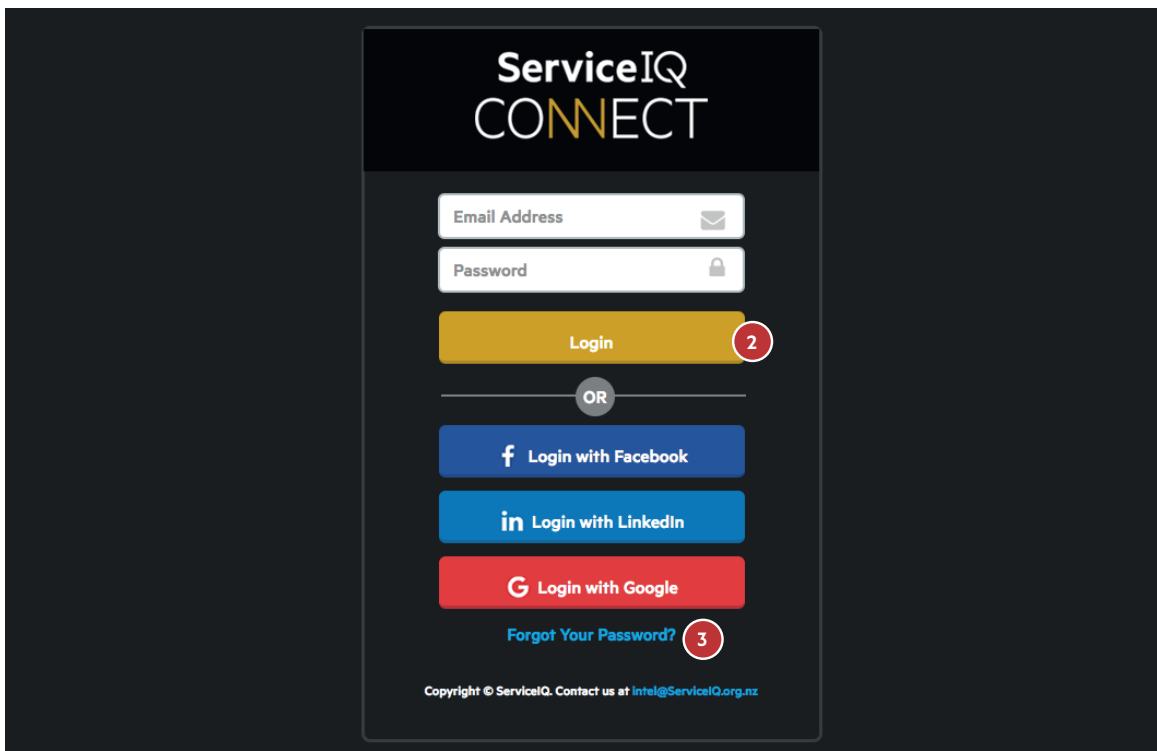


How to log in to your account

1. Click 'Login'. **1**



2. **Login Screen:** Enter login details and click 'Login'. **2** If you have forgotten your password, you can reset it by clicking on 'Forgot your password?'. **3** on the login page.

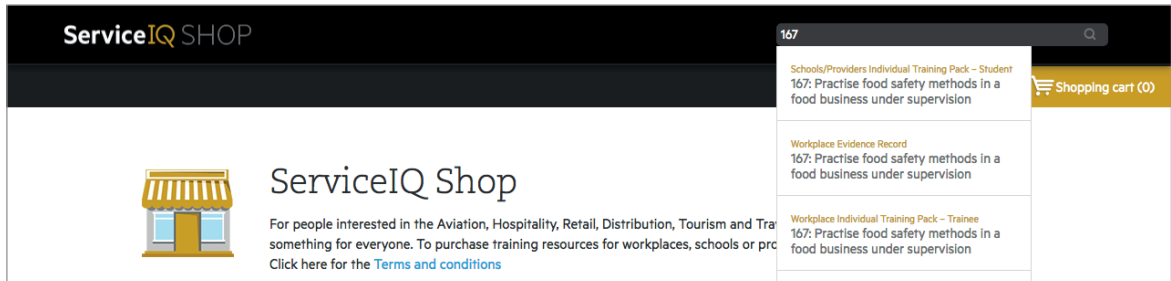


Search tips

Here are some handy tips to help you find the products you need.

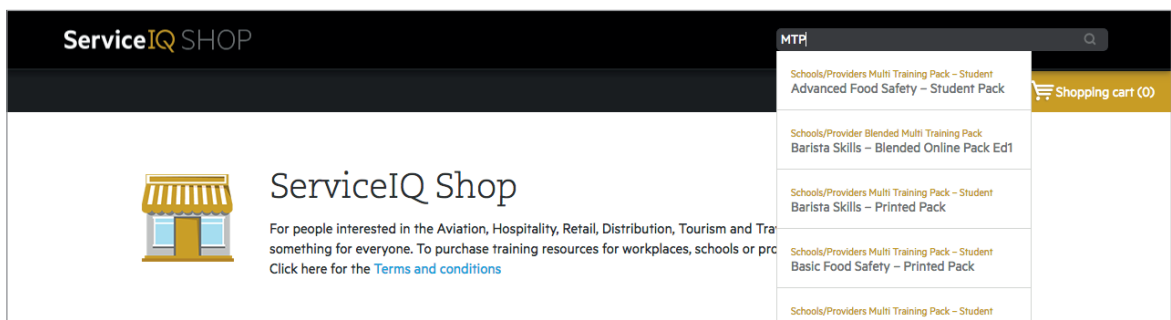
Unit standard number

If you know the unit standard number, for example **167**, simply type the number in the search bar and it will show you all the products we have for this unit standard.



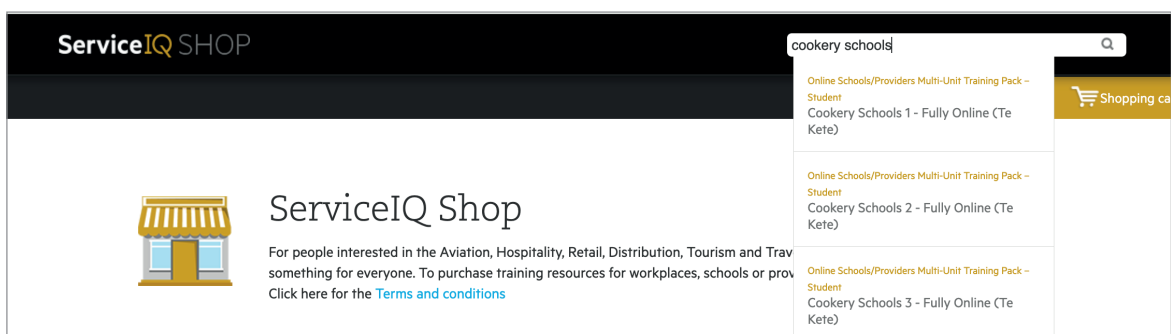
Multi-unit Training Packs

Type **MTP** in the search bar to show all the Multi-unit Training Packs.



Cookery Schools Packs

Type **cookery schools** in the search bar to show all cookery schools packs.



Blended packs

Type **blended** in the search bar to show all the blended packs.


The screenshot shows the ServiceIQ SHOP website with a search bar containing the word "blended". Below the search bar, a dropdown menu displays four search results for blended packs. The main content area of the page features the ServiceIQ Shop logo and a brief description of the services offered.

Search Results
Schools/Provider Blended Individual Training Pack 13271: Cook food items by frying – Blended Online Ed1
Schools/Provider Blended Individual Training Pack 13276: Cook food items by grilling – Blended Online Pack Ed1
Schools/Provider Blended Individual Training Pack 13278: Cook food items by roasting – Blended Online Ed1
Schools/Provider Blended Individual Training Pack 13280: Prepare fruit and vegetable cuts

ServiceIQ SHOP

blended

Shopping cart (0)

 ServiceIQ Shop

For people interested in the Aviation, Hospitality, Retail, Distribution, Tourism and Travel something for everyone. To purchase training resources for workplaces, schools or providers. Click here for the [Terms and conditions](#)

Fully online products

Type **fully online** in the search bar to show all the fully online products.


The screenshot shows the ServiceIQ SHOP website with a search bar containing the words "fully online". Below the search bar, a dropdown menu displays three search results for fully online products. The main content area of the page features the ServiceIQ Shop logo and a brief description of the services offered.

Search Results
Online Schools/Providers Individual Training Pack – Student 13271: Cook items by frying - Fully Online (Te Kete)
Online Schools/Providers Individual Training Pack – Student 13272: Cook Food items by baking - Fully Online (Te Kete)
Online Schools/Providers Individual Training Pack – Student 13276: Cook food items by grilling - Fully Online (Te Kete)

ServiceIQ SHOP

fully online

Shopping

 ServiceIQ Shop

For people interested in the Aviation, Hospitality, Retail, Distribution, Tourism and Travel something for everyone. To purchase training resources for workplaces, schools or providers. Click here for the [Terms and conditions](#)

How to access the assessment guides and other digital products

If you have purchased products that also include digital files, you will be able to access these by going to 'My account' **1** and 'Downloadable products' **2**

shop.serviceiq.org.nz/customer/downloadableproducts

IMPORTANT: You must be logged into your shop account first to access the digital products.

ServiceIQ SHOP

Search store

1 My account Log out Wishlist (0) Shopping cart (0)

My account

My account - Downloadable products

Order #	Date	Product								
1926	9/07/2018	Licence Controller Qualification (LCQ) - Blended Online Pack Ed1								
		<table border="1"><thead><tr><th>Product Type</th><th>Download</th></tr></thead><tbody><tr><td>Schools/Providers Student Assessment</td><td>Download</td></tr><tr><td>Digital Supporting Document</td><td>Download</td></tr><tr><td>Schools/Providers Student Assessment</td><td>Download</td></tr></tbody></table>	Product Type	Download	Schools/Providers Student Assessment	Download	Digital Supporting Document	Download	Schools/Providers Student Assessment	Download
Product Type	Download									
Schools/Providers Student Assessment	Download									
Digital Supporting Document	Download									
Schools/Providers Student Assessment	Download									

2 Downloadable products

Assessment guides for previously purchased assessments?

If you require a Tutor Assessment Guide (TAG) or Workplace Assessment Guide (WAG) for an assessment you have not purchased through our shop, please email our resources team at resources@ServiceIQ.org.nz and let them know the unit standard number with version number you require. Our resources team will email it to you free of charge.

Need help?

If you still need help or have any questions, please contact the ServiceIQ Resources team on: **0800 863 693** or email resources@serviceiq.org.nz